

RECORD OF COMPLAINT

Instructions:

- Complete details of the complaint
- Submit to Head Coach for registration
- Provide copy to Complainant
- Provide a copy to the President

Complaint Ref #:

BGC RECORD OF COMPLAINT				
Name of person receiving complaint			Date: / /	
Complainant's Name	• Over 18	•	Under 18	
Complainant's contact details	Phone: Email:			
Complainant's role/status in Club	 Administrator (volunteer) Gymnast Coach/Assistant Coach Employee (paid) Official 		ParentSpectatorSupport PersonnelOther	
Name of person complained about	• Over 18	•	Under 18	
Person complained about role/status in Club	 Administrator (volunteer) Athlete/player Coach/Assistant Coach Employee (paid) Official 		ParentSpectatorSupport PersonnelOther	
Location/event of alleged issue				
Description of alleged issue				



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Nature of complaint (basis/grounds) Can tick more than one box What they want to happen to fix issue	 Harassment Sexual/sexist Sexuality Race Religion Pregnancy Other 	 Discrimination Selection dispute Personality clash Bullying Disability Child Abuse 	 Coaching methods Verbal abuse Physical abuse Victimisation Unfair decision
Information provided to them Received by:			
Signed:	Nar	ne:	Date:



COMPLAINT OUTCOMES

INSTRUCTIONS

- Raise the complaint with BGC President
- Have assigned an Owner to investigate
- Record outcomes
- Confirm approach with Committee
- Reply to Complainant
- Sign off Complaint

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BGC RECORD OF COMPLAINT RESPONSE				
Date Raised to President				
Complaint Owner				
Resolution and/or action taken				
Parties Contacted	 Police VGA/Insurers Council Worksafe DHHS EPA 			
	3 rd Party Other			
Follow-up action				



COMPLAINT OUTCOMES

Other notes	

Signed:	Name:	Date: